



IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

**REVOCATION OF POWER OF ATTORNEY, APPOINTMENT OF NEW POWER
OF ATTORNEY AND CHANGE OF ATTORNEYS' ADDRESS UNDER 37 C.F.R. § 1.36**

Commission for Patents
Washington, D.C. 20231

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APR 03 2003

Sir:

Technology Center 2600

BellSouth Intellectual Property Corporation, a corporation organized and existing under the laws of the state of Delaware, having its principal place of business at 824 Market Street, Suite 901, Wilmington, Delaware 19801 ("Assignee") being Assignee of the entire right, title and interest in the patents and patent applications identified below, hereby revokes any and all previous Powers of Attorney and appoints Practitioners at Customer No. 36192



36192

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with full power of substitution, delegation and revocation, to prosecute, make alternations and amendments therein, to receive the patents and to transact all business in the Patent and Trademark Office connected therewith for the patents and patent applications listed below:

Patent No. (if appropriate)	Application No.	Patent Date (if appropriate)	U.S. Filing Date
	09/752,148		12/29/00
	09/873,712		6/4/01
	09/738,057		12/14/00
	09/746,325		12/21/00
	09/776,546		2/2/01
	09/697,471		10/26/00
	09/752,336		12/29/00
	09/873,681		6/4/01
	09/873,709		6/4/01

Patent No. (if appropriate)	Application No.	Patent Date (if appropriate)	U.S. Filing Date
	09/728,195		11/30/00
	09/727,155		11/30/00
	09/844,001		4/27/01
	09/883,772		6/18/01
	09/946,271		9/4/01
	09/974,109		10/9/01
	09/812,338		3/19/01
	09/894,542		6/28/01
	09/894,296		6/28/01
	09/898,573		7/3/01
	09/879,728		6/12/01
	09/938,922		8/24/01
	09/878,630		6/11/01
	09/875,418		6/6/01
	10/026,417		12/21/01
	09/946,405		9/4/01
	09/946,266		9/4/01
	09/946,398		9/4/01
	09/946,269		9/4/01
	09/946,272		9/4/01
	09/946,270		9/4/01
	09/946,397		9/4/01
	10/174,566		6/18/02
	09/821,921		3/30/01
	09/894,498		6/28/01

Patent No. (if appropriate)	Application No.	Patent Date (if appropriate)	U.S. Filing Date
	09/894,494		6/28/01
	09/894,317		6/28/01
	09/879,500		6/12/01
	09/822,125		3/30/01
	09/821,282		3/29/01
	09/957,988		9/21/01
	09/957,986		9/21/01
	09/999,433		11/15/01
	09/943,616		8/30/01
	10/271,430		10/16/02
	09/238,445		1/28/99
	09/369,920		8/6/99
	10/049,091		7/24/00 (Int'l Filing Date)
6,384,739	09/309,185	5/7/02	5/10/99
	10/347,832		1/21/03
	09/434,072		11/5/99
	09/277,409		3/26/99
	09/473,674		12/29/99
	09/726,751		11/30/00
	09/728,705		12/1/00
	09/753,306		12/30/00
	09/727,818		12/1/00
	10/247,986		9/20/02
	09/539,975		3/31/00

Patent No. (if appropriate)	Application No.	Patent Date (if appropriate)	U.S. Filing Date
	09/659,149		9/11/00
	09/727,066		11/30/00
	09/726,637		11/30/00
	09/267,727		3/15/99
	Not Yet Assigned (Division of 09/267,727)		2/28/03

Assignee hereby directs that all correspondence and telephone calls in connection with these patents and patent applications be addressed to the said

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and that all patents and patent applications be associated with Customer No. 36192.



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Assignee states that the evidentiary documents have been reviewed and certifies that, to the best of undersigned's knowledge and belief, title is held by BellSouth Intellectual Property Corporation. Submitted herewith is the corresponding statement under 37 C.F.R. § 3.73(b) for each patent and patent application showing the chain of title.

Date: 03-24-03

By: Jacqueline A. Gregorski
Jacqueline A. Gregorski
Vice President - Patent and Trademark
Procurement



STATEMENT UNDER 37 CFR 3.73(b)

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Technology Center 2600

Applicant: Robert E. Tolbert, II

Application No.: 09/878,630 Filed: 6/11/2001

Entitled: Virtual Technical Support Representative

BellSouth Intellectual Property Corporation, a Corporation
(Name of Assignee) (Type of Assignee, e.g., corporation, partnership, university, government agency, etc.)

states that it is:

- 1. ☒ the assignee of the entire right, title, and interest; or
- 2. ☐ an assignee of an undivided part interest

in the patent application identified above by virtue of either:

A. ☒ An assignment from the inventor(s) of the patent application identified above. The assignment was recorded in the Patent and Trademark Office at Reel 011900, Frame 0502, or for which a copy thereof is attached.

OR

B. ☐ A chain of title from the inventor(s), of the patent application identified above, to the current assignee as shown below:

- 1. From: _____ To: _____
The document was recorded in the Patent and Trademark Office at
Reel _____, Frame _____, or for which a copy thereof is attached.
- 2. From: _____ To: _____
The document was recorded in the Patent and Trademark Office at
Reel _____, Frame _____, or for which a copy thereof is attached.
- 3. From: _____ To: _____
The document was recorded in the Patent and Trademark Office at
Reel _____, Frame _____, or for which a copy thereof is attached.

☐ Additional documents in the chain of title are listed on a supplemental sheet.

☐ Copies of assignments or other documents in the chain of title are attached.

The undersigned (whose title is supplied below) is empowered to sign this statement on behalf of the assignee.

03-25-03
Date

Jacqueline A. Gregorski
Signature
Jacqueline A. Gregorski
Typed or printed name

V.P. - Patent and Trademark Procurement
Title